

## **Privacy Policy for participation in HUGO BOSS EXPERIENCE**

## AUSTRALIA

HUGO BOSS AG, Holy-Allee 3, 72555 Metzingen, Germany (hereinafter "**HUGO BOSS**" or "**we**") operates the customer loyalty programme HUGO BOSS EXPERIENCE (hereinafter "**Customer Loyalty Programme**").

In the following privacy policy, we provide you with information in accordance with applicable data protection laws, including Art. 13 and 14 <u>General</u> <u>Data Protection Regulation</u> (hereinafter "**GDPR**") about the data controller's processing of your personal data, the data controller's data protection officer (**Section A**) and about your rights you may have with respect to the processing of your personal data (**Section B**). You can also find information in the following about the processing of your personal data (**Section B**). You can also find

The brick-and-mortar retail stores including Outlets in the European Union (hereinafter "**EU**"), Switzerland, Norway, United Kingdom (hereinafter "**UK**") Australia, Malaysia and Singapore as well as in Greater China (Mainland China, Macau, Taiwan and Hong Kong) and Thailand (hereinafter "**Retail Stores**") operated by HUGO BOSS or companies affiliated to HUGO BOSS provide the services of the Customer Loyalty Programme. A list as amended of the currently participating Retail Stores can be accessed using the HUGO BOSS Store Locator on the HUGO BOSS website (<u>www.hugoboss.com/au</u>, hereinafter "**Website**"). Also, the official HUGO BOSS online store, which can be accessed via the Website (hereinafter "**Online Store**"), provides the services of the Customer Loyalty Programme. The Retail Stores and the Online Store are jointly hereinafter referred to as "**Participating Stores**".

You can receive further information about the processing of personal data with respect to our Website under <u>https://www.hugoboss.com/au</u>.

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# A. Information about the data controller

## I. Name and contact details of the data controller

The data controller for the Customer Loyalty Programme is:

HUGO BOSS AG Holy-Allee 3, 72555 Metzingen, Germany Telephone: +49 7123 94-0 Fax: +49 7123 94-80259 E-mail: info@hugoboss.com

# II. Contact details of the data controller's Data Protection Officer

Our Data Protection Officer can be contacted as follows:

HUGO BOSS AG Data Protection Officer Holy-Allee 3, 72555 Metzingen, Germany Telephone: +49 7123 94-80999 Fax: +49 7123 94-880999 E-mail: privacy@hugoboss.com

# B. Information about the rights of data subjects

As a data subject you can exercise the following rights with respect to the processing of your personal data, provided that the relevant conditions are met:

- I. Right of access: you have the right to request access to your personal data held by HUGO BOSS (Art. 15 GDPR or similar local provisions)
- II. Right to rectification or correction: you have the right to rectify or correct personal data held by HUGO BOSS (Art. 16 GDPR or similar local provisions)
- III. Right to erasure ("right to be forgotten") (Art. 17 GDPR)
- IV. Right to restriction of processing (Art. 18 GDPR)
- V. Right to data portability (Art. 20 GDPR)
- VI. Right to object (Art. 21 GDPR)

Under the conditions provided in Art. 21 No.1 GDPR you have the right to object, on grounds relating to your particular situation, at any time to processing of your personal data which is based on Art. 6 (1) (e) or (f) GDPR, including profiling based on those provisions. Under the conditions provided in Art. 21 No.2 GDPR you have the right to object at any time to processing of your personal data for such marketing, which includes profiling to the extent that it is related to such direct marketing.

You can find detailed information regarding the legal basis of processing in Section C of this Privacy Policy.

- VII. Right to withdraw consent (Art. 7 (3) GDPR)
- VIII. You have the right to lodge a complaint by contacting our Data Protection Officer (**Section A.II.**). The Data Protection Officer will assess any complaint with the aim of resolving it in a timely and efficient manner and may request relevant information from you that is required to resolve the complaint.
- IX. You also have the right to lodge a complaint with the supervisory authority at any time (Art. 77 (1) GDPR)

You may also contact our Data Protection Officer (Section A.II.) for the purpose of exercising your rights.

## C. Information about the processing of personal data

In connection with Customer Loyalty Programme different personal data are processed for different purposes. You will find information below regarding the purposes and means of the processing of personal data.

# I. Details on the personal data we process

Categories of personal data that are processed	Personal data included in the categories	Obligation to provide the data	Storage Duration
Personal master data that we collect during registration for the Customer Loyalty Programme (" <i>Personal Master Data</i> ").	Last name, first name, e-mail address, country of residence, a password, when registering online. We also record the relevant Participating Store at which you register for the Customer Loyalty Programme.	There is a contractual obligation to provide some Data. The required Data is marked with an asterix (*). Not providing these Data means that you cannot participate in the Customer Loyalty Programme.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the event of any legal disputes until such have been concluded.
Data which we receive from a login partner when you register for the Customer Loyalty Programme via login partnership (" <i>Login</i> <i>Partner Data</i> ").	Last name, first name, e-mail address, your password, country of residence, unique customer ID of Login Partner	There is a contractual obligation to provide this Data when you register via a Login Partner. Not providing these Data means that you cannot participate in the Customer Loyalty Programme via a Login Partner.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the event of any legal disputes until such have been concluded.
Signature information (digital or paper based) that we collect during the registration process for the Customer Loyalty Programme in our Retail Stores (" <i>Signature Data</i> ").	Your signature on the digital or paper based registration form.	There is a contractual obligation to provide this Data. Not providing this Data means that you cannot participate in the Customer Loyalty Programme.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the

Categories of personal data that are processed	Personal data included in the categories	Obligation to provide the data	Storage Duration
			event of any legal disputes until such have been concluded.
Protocol data that accrue for technical reasons when the registration for the Customer Loyalty Programme is confirmed in the double opt-in procedure ( <i>"Registration Protocol Data"</i> ).	Date and time of confirmation of the registration in double opt-in procedure and IP address of the device used for the confirmation.	There is a contractual obligation to provide these Data. Not providing these Data means that you cannot participate in the Customer Loyalty Programme.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the event of any legal disputes until such have been concluded.
Voluntary information that the participant provides when registering for the Customer Loyalty Programme, in the My HUGO BOSS customer account or when placing orders in our Online Store ( <i>"Participant Data"</i> )	Salutation, telephone number, mobile number, date of birth and/or postal address that we store as your invoice address, information on your preferred communication channels and on your personal preferences (e.g. preferred HUGO BOSS brands, interests, styles etc.), sizes, body measurements, your wish list with HUGO BOSS products that you have selected in your My HUGO BOSS customer account, delivery addresses you have saved in your My HUGO BOSS customer account or have used when placing orders in the Online Store.	There is no obligation to provide the data. Not providing these data means that we cannot personalise the benefits of the Customer Loyalty Programme.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the event of any legal disputes until such have been concluded.
Identifier Data, which will be shared with selected Partners (" <i>Marketing Identifier</i> ")	e-mail address, mobile phone number, name combined with postal address or date of birth.	There is no obligation to provide the data. Not providing this data means that we cannot display personalized advertisement on third-party websites, social media platforms or other platforms.	are registered for the Customer Loyalty

Categories of personal data that are processed	Personal data included in the categories	Obligation to provide the data	Storage Duration
			event of any legal disputes until such have been concluded.
Protocol data that are generated technically when subscribing or unsubscribing to the Newsletter ("Subscription and Unsubscription Data")	Date and time of subscription, confirmation in double opt-in process when you subscribe on our Website via the separate web application form for newsletter subscription, as well as the IP address of the terminal device used for confirmation, date and time of any unsubscription from the Newsletter.	There is no statutory or contractual obligation to provide the data. It is necessary that you give your confirmation in double opt-in process to receive the Newsletter when subscribing via the separate web application. Not providing this Data means that you cannot subscribe to the Newsletter.	We store this information as long as you have subscribed to the newsletter. In addition, we store this data as an exception beyond this if and as long as we are subject to statutory retention or documentation obligations for such data or to the extent this is necessary for evidence purposes.
Information about your purchases in Participating Stores if you identify yourself as a participant in the Customer Loyalty Programme in Retail Stores by providing your Customer ID or being logged into your My HUGO BOSS customer account when purchasing online ( <i>"Transaction Data"</i> ). This Data is received from the Participating Stores.	Information about the articles purchased (article description, article number, quantity, size, if applicable body measurements, colour, price, currency, order number), on the type of transaction (purchase, exchange, return etc.) on the location (Online Store or country, city and store for Retail Stores) and the time of the relevant purchase.	There is a contractual obligation to provide this Data. Not providing this Data (not identifying yourself when making a purchase) means that we cannot record your Transaction Data.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the event of any legal disputes until such have been concluded.
Information that you provide us within your inquiries made to customer service by telephone, chat or online contact form (" <i>Customer Service Inquiry Data</i> ").	Information that you provide us within your inquiries made to customer service by telephone, chat or online contact form, e.g. subject of and background to your inquiry.	There is no obligation to provide the data. Not providing these data means that we cannot edit your inquiry.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the

Categories of personal data that are processed	Personal data included in the categories	Obligation to provide the data	Storage Duration
			event of any legal disputes until such have been concluded.
Voluntary information that you provide when receiving shopping advice from our sales staff and personal shopping assistants, e.g. in Retail Stores, via telephone, chat or online contact form ( <i>"Shopping Advice Data"</i> ). These Data are received from the Participating Stores and autonomously generated.	Preferred wearing occasions; job field/sector; special dates or events; hobbies and interest; holiday and travel information; favourite drinks or food; Information about inquiries made to customer service by telephone, chat or online contact form and shopping advice discussions with employees of Retail Stores (in particular date, time and subject of your inquiry); specification of the personal shopping assistant and his/her personal product recommendations for you.	There is no obligation to provide the data. Not providing these data means that we cannot personalise the benefits of the Customer Loyalty Programme.	We store this information as long as you are registered for the Customer Loyalty Programme. We store these data for evidence purposes for the establishment, exercise or defence of any legal claims and also for an interim period of three years commencing at the end of the year in which you deregister and in the event of any legal disputes until such have been concluded.
Data in usage profiles that we create by analysing the usage behaviour of participants in the Customer Loyalty Programme in the Online Store ( <i>"Online Usage Profile Data"</i> ). These Data are autonomously generated.	Data about the use of the website, in particular page visits, visit frequency and time spent on the pages visited, information about the articles you have looked at or placed in your shopping cart or have put on the wish list in your My HUGO BOSS customer account.	There is no obligation to provide the data. Not providing these data means that we cannot personalise the benefits of the Customer Loyalty Programme.	• •
Provided you have subscribed to the newsletter, protocol data that accrue for technical reasons via the Hypertext Transfer Protocol (HTTP) when the newsletter is accessed ( <i>"Newsletter HTTP Data"</i> ).	IP address, date and time of access.	There is no statutory or contractual obligation to provide the data. This Data are automatically processed when the personalized newsletter is accessed.	

Categories of personal data that are processed	Personal data included in the categories	Obligation to provide the data	Storage Duration
Provided you have subscribed to the newsletter, data in usage profiles that we create by analysing the newsletter usage behaviour using pseudonyms (" <b>Newsletter</b> <b>Usage Profile Data</b> "). These Data are autonomously generated.	Data about the use of the newsletter, in particular page visits, visit frequency, click behaviour in accessed newsletters.	There is no statutory or contractual obligation to provide the data. This Data are automatically processed when the newsletter is accessed.	We only store this data as long as you have subscribed the newsletter. We delete such data as soon as you have unsubscribed the newsletter.
Provided you have subscribed to the newsletter, data that are stored in one of our customer databases via tracking technologies when you access the newsletter (" <i>Newsletter Profile Tracking Data</i> ").	Unique ID for (re-)identifying Participants of the Customer Loyalty Programme.	There is no statutory or contractual obligation to provide the data. Not providing this data means that we cannot personalise marketing content.	We store this information as long as you are registered for the Customer Loyalty Programme.
Information about the type and scope of the Customer Loyalty Programmes services used by you and your reactions to our marketing in the Participating Stores ( <i>"Reaction Behaviour Data"</i> ). These Data are autonomously generated.	Data about the type and scope of your reaction to our marketing and the use of the Customer Loyalty Programme services.		We store this information as long as you are registered for the Customer Loyalty Programme.
Allocation to participant segments that we create by analysing Personal Master Data, Login Partner Data, Participant Data, Transaction Data, Customer Service Inquiry Data, Shopping Advice Data, Online Usage Profile Data and Reaction Behaviour Data and if applicable Newsletter Usage Profile Data and Newsletter Profile Tracking Data ("Segment Data").	Data about affinity to HUGO BOSS brands, their products or content, e.g. determining the store at which the participant uses most often for purchases or is closest where the participant lives.	There is no obligation to provide the data. Not providing this data means that we cannot personalise the benefits of the Customer Loyalty Programme.	We store this information as long as you are registered for the Customer Loyalty Programme.
These Data are autonomously generated.			

## II. Additional information regarding Storage Duration

In addition to the specified information regarding the Storage Duration given above, all personal data will be erased undue delay when the personal data are no longer necessary in relation to the purpose for which they were collected or otherwise processed.

## III. Details on the processing of the personal data

#### 1. Processing of personal data on the basis of statutory legislation

Purpose of processing the personal data	Categories of personal data processed	Legal basis and, if applicable, legitimate interests
Provision of web applications in the Online Store and the digital or paper based registration form in the Retail Stores in which you can provide us with your data to register for the Customer Loyalty Programme.	Personal Master Data, Login Partner Data, Registration Protocol Data, Participant Data if these have already been provided in the registration form.	<ul><li>Art. 6 No.1 (b) GDPR, Performance of a contract.</li><li>Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is to simplify the registration procedure and to collect accurate and valid data.</li></ul>
Operation of customer databases in which we maintain and update your Data.	Personal Master Data, Login Partner Data, Participant Data, Transaction Data, Online Usage Profile Data, Reaction Behaviour Data, Segment Data.	<ul><li>Art. 6 No.1 (b) GDPR, Performance of a contract.</li><li>Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is the operation of an organised customer database as the basis for optimum maintenance of customer data.</li></ul>
Archiving Signature Data and Registration Protocol Data for evidence purposes and for the establishment, exercise or defence of any legal claims.	Personal Master Data, Login Partner Data, Signature Data, Registration Protocol Data, Participant Data.	<ul> <li>Art. 6 No.1 (b) GDPR, Performance of a contract.</li> <li>Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is the establishment, exercise or defence of legal claims.</li> </ul>
Updating of postal and e-mail addresses. In order to ensure the accuracy of address data we validate the postal and e-mail address data. We automatically correct any obvious errors in the postal address provided, e.g. digit typing errors in the postal code. We contact you personally in cases, which are unclear.	Personal Master Data, Participant Data.	Art. 6 No.1 (c) GDPR, Art. 5 No.1 (d) GDPR. Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is ensuring the accuracy of the data.

Purpose of processing the personal data	Categories of personal data processed	Legal basis and, if applicable, legitimate interests
Provision of the functions of the My HUGO BOSS customer account and a convenient ordering process in the Online Store: In your MY HUGO BOSS customer account you can conveniently maintain the Personal Master Data, Participant Data, your communication and data sharing settings, preferences and your wish you provided by you. We use your data regarding your preferences, your Transaction Data and your Reaction Behaviour Data to personalize your My HUGO BOSS customer account. If you are logged in to your My HUGO BOSS customer account. If you are logged in to your My HUGO BOSS customer account, the sizes stored in your customer account will automatically be preselected for your online purchases to make shopping in the Online Store as easy and pleasant as possible for you. Information requested during the checkout process (e.g. invoice address) are autocompleted with the data stored in the customer database to make the ordering process even easier for you. Based on your Transaction Data we provide you in your My HUGO BOSS customer account with an overview of your purchases to date.	Personal Master Data, Login Partner Data, Participant Data, Transaction Data, Online Usage Profile Data, Reaction Behaviour Data, Segment Data.	Art. 6 No.1 (b) GDPR, Performance of a contract.
Anonymisation of the data for an anonymised analysis of the store information for the development and improvement of the content and functions of the Customer Loyalty Programme.	All personal data specified in Section C in anonymised form.	Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is the development and improvement of the Customer Loyalty Programme.
Data transfer to the Retail Stores to provide the benefits of the Customer Loyalty Programme described in detail in the Terms and Conditions for participation in HUGO BOSS EXPERIENCE as well as to the Customer Care department.	Personal Master Data, Login Partner Data, Participant Data, Transaction Data.	<ul><li>Art. 6 No.1 (b) GDPR, Performance of a contract.</li><li>Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is to provide the benefits of the Customer Loyalty Programme to the customer also in other countries than the respective residence country.</li></ul>
Provided you have subscribed to the newsletter, creation of anonymised reports analysing and determining newsletter strategy.	Personal Master Data, Segment Data	Art. 6 No.1 (f) GDPR. After balancing of the interests our legitimate interest is to improve the content of the Newsletter.

# 2. Processing of personal data on the basis of your consent

Purpose of processing the personal data	Categories of personal data processed	Legal basis and, if applicable, legitimate interests
Offering personalised shopping advice in the Retail Stores and via customer telephone service or via chat based on the information stored in our customer databases.	Personal Master Data, Login Partner Data, Registration Protocol Data, Participant Data, Transaction Data, Customer Service Inquiry Data, Shopping Advice Data, Reaction Behaviour Data, Segment Data.	Art. 6 No.1 (a) GDPR, Consent.
Sending of information material on the components of the Customer Loyalty Programme and of relevant, personalised marketing for our own offers (e.g. information about HUGO BOSS, product information, newsletters, customer survey and exclusive offers or invitations to take part in competitions, events and (local) promotions of HUGO BOSS or the Participating Stores) to the communication channels selected by you (in particular e-mail, post, telephone, SMS MMS messages and/or messenger messages).	Personal Master Data, Login Partner Data, marketing tracking-technology data if you have consented to these when visiting the Website, Online Usage Profile Data, Newsletter Usage Profile Data provided you have subscribed to the newsletter, Transaction Data, Reaction Behaviour Data, Segment Data.	Art. 6 No.1 (a) GDPR, Consent.
We also send you reminder e-mails if you have not completed orders in the Online Store or articles are still on your wish list in your My HUGO BOSS customer account.		
You can select or change the communication channels either at any time in your My HUGO BOSS customer account or during the respective opening hours in Retail Stores.		
Tracking technologies are used on our Website for these purposes if you have consented to these. Additional information can be received on Website where you can also manage your consent at any time.		
Analysis of usage behaviour of newsletter subscribers in our newsletter and on the Website as well as creation of usage profiles using pseudonyms and subscriber segments for the purposes of personalising and designing the newsletter as well as online marketing activities such as displaying advertising on third-party websites, social media platforms and other platforms.	Personal Master Data, Login Partner Data, Newsletter HTTP Data, Newsletter Usage Profile Data, Newsletter Profile Tracking Data, Online Usage Profile Data, marketing tracking-technology data if you have consented to these when visiting the Website, Segment Data.	Art. 6 No.1 (a) GDPR, Consent
Tracking technologies are used on our Website and within the App for these purposes if you have consented to these. Additional information can be received on Website/ within App where you can also manage your consent at any time.		

Purpose of processing the personal data	Categories of personal data processed	Legal basis and, if applicable, legitimate interests
If you register in a participating Retail Store and your place of residence is in the registration country, we transfer your Personal Master Data, Participant Data, Transaction Data, Segment Data and your preferred communication channels to the participating Retail Store in which you registered for the Customer Loyalty Programme for the purpose of marketing materials being sent to you by the participating Brick-and-Mortar Retail Store. The marketing materials in particular contain information about local promotions taking place in the relevant participating Brick-and-Mortar Retail Store.	Personal Master Data, Login Partner Data, Participant Data, Transaction Data, Segment Data.	Art. 6 No.1 (a) GDPR, Consent.
Personalised analysis of affinity of participants in the Customer Loyalty Programme to HUGO BOSS products and personalisation and design of marketing content in line with user preferences. We use different analysis methods for this which allow us to personalise marketing content optimally and tailor this to your individual personal interest which we derive from all the information stored in our customer databases. In this way we create a customer-specific optimised marketing and communication strategy for each participant. We want to ensure with this personalisation of marketing content that you primarily receive information which we consider to be particularly interesting for you. Tracking technologies are used on our Website for these purposes if you	Personal Master Data, Login Partner Data, Participant Data, Transaction Data, Shopping Advice Data, marketing tracking- technology data if you have consented to these when visiting the Website, Online Usage Profile Data, Reaction Behaviour Data and Segment Data based on these.	Art. 6 No.1 (a) GDPR, Consent.
have consented to these. Additional information can be received on Website where you can also manage your consent at any time.		
Display of personalised advertising on third-party websites, social media platforms or other platforms. For the purpose of (re-)targeting and to increase the marketing relevance, therefore the click and conversion rate (e.g. order rate), the behaviour of users of our Website as well as the interactivity with one of our displayed personalized advertisements on third-party websites, social media platforms or other platforms is recorded and analysed. Users are marked in a pseudonymously form so that they can be recognised again. Tracking technologies are used on our Website for these purposes if you have consented to these. Additional information can be received on Website where you can also manage your consent at any time. Please note, even if you do not consent to tracking technologies for the purpose of personalized advertisement you will still receive advertisement displays of HUGO BOSS which are not personalized.	Online Usage Profile Data and Segment Data based on these, marketing tracking-technology data if you have consented to these when visiting the Website.	Art. 6 No.1 (a) GDPR, Consent.

Purpose of processing the personal data	Categories of personal data processed	Legal basis and, applicable, legitin interests	
Display of personalized advertising on third-party websites, social media platforms or other platforms to increase the marketing relevance and therefore the click and conversion rate (e.g. order rate). For this purpose, your data will be securely shared with selected partners provided you have consented to the data sharing. Third-party websites, social media platforms or other platforms will synchronize their database, match your profile if applicable and display personalized advertisement of HUGO BOSS.		Art. 6 No.1 (a) GE Consent.	DPR,
You can manage your consent for this data sharing at any time within your My HUGO BOSS customer account.			
Please note, even if you do not consent to this data sharing for the purpose of personalized advertisement you will still receive advertisement displays of HUGO BOSS which are not personalized.			
Display of personalized information on, e.g. equivalent or thematically related HUGO BOSS products and content which we derive from the page content you have accessed and all the information stored in our customer databases in order to tailor your website visit to your respective personal interests in the best possible way.	data if you have consented to these when visiting the Website or using the App, Online Usage Profile Data, Reaction Behaviour Data and Segment Data based on	Art. 6 No.1 (a) GD Consent.	OPR,
Tracking technologies are used on our Website and within the App for these purposes if you have consented to these. Additional information can be received on Website/ within App where you can also manage your consent at any time.	these.		

# IV. Details on the recipients of personal data and the transfer of personal data to third countries and/or international organisations

Categories of Recipients	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
Hosting provider, Retail Stores in the EU and Norway, E-mail service provider, IT service provider, IT service provider (intragroup), SMS provider, Survey agencies, Archiving service provider, Campaign service provider, Postal services provider, Customer service provider, Newsletter service provider, Digital Member Card service provider, Registration service provider, Fulfilment Service Provider Online Store, Marketing Service Provider, Customer Profile Management Service Provider, Analytics service provider.	EU, European Economic Area ("EEA")	
E-Mail Service Provider, Communication Service Provider	UK	Adequacy decision of the EU Commission for the protection of personal data provided in <u>United</u> <u>Kingdom</u> .
Marketing Service Provider	Israel	Adequacy decision of the EU Commission for the protection of personal data provided in Israel.
	Switzerland	Adequacy decision of the EU Commission for the protection of personal data provided in <u>Switzerland</u> .
	UK	Adequacy decision of the EU Commission for the protection of personal data provided in <u>United</u> <u>Kingdom</u> .
	Australia	
Retail Stores	Singapore	
	Malaysia	The transfers are subject to <u>EU Standard Data Protection Clauses</u> pursuant to Art. 46 (2) (c), (5) GDPR.
	Greater China	
	Thailand	
IT service provider (intragroup)	USA	

Categories of Recipients	Recipient's location	Adequacy decision or appropriate or suitable safeguards for transfers to third countries and/or international organisations
	Hong Kong	The transfers are subject to <u>EU Standard Data Protection Clauses</u> pursuant to Art. 46 (2) (c), (5) GDPR.
SMS provider	Australia	The transfers are subject to <u>EU Standard Data Protection Clauses</u> pursuant to Art. 46 (2) (c), (5) GDPR.
Customer service provider	Australia	The transfers are subject to <u>EU Standard Data Protection Clauses</u> pursuant to Art. 46 (2) (c), (5) GDPR.
	Singapore	
Customer Profile Management Service Provider	USA	The transfers are subject to <u>EU Standard Data Protection Clauses</u> pursuant to Art. 46 (2) (c), (5) GDPR.

# D. Effective date and amendment of this Privacy Policy

This Privacy Policy is effective immediately.

It may be necessary to amend this Privacy Policy due to technical developments and/or changes to statutory or regulatory requirements. Last updated: 06 of October 2021